**COKOJO Sdn Bhd are the exclusive distributors for:**

**Malaysia, Cambodia, Vietnam, South Africa, Nigeria, Sri Lanka, East Coast of Australia. (S.A. TAS. VIC. NSW. ACT, QLD, Darwin)**

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**FAQ About Eastland Housing**

1. **What is your FOB price?**

With standard configuration, our price is US$399/m2 FOB Nanjing Port of China.

1. **What does the FOB price include?**

The FOB price includes:

* Light steel frame system
* Exterior wall system
* Interior wall system
* Flooring system
* Roofing and ceiling system
* Doors and windows
* Stairs
* Wire and pluming

1. **What are the shipping cost and shipping time?**
2. We can quote CIF price once knowing your port of destination for delivery
3. We also can quote DAP (Delivery At Place) once knowing your detailed address
4. **Do you have plans or designs for choice?**

Yes, we can send our Catalogue, and clients can choose suitable designs from our catalogue.

1. **Can you customize houses for me?**

Yes, we can customize houses as per clients’ designs or specific requirements, however the price will be subject to client’s designs or requirements.

1. **What is your term of payment?**

30% as deposit by bank T/T in advance; 70% by bank T/T prior to shipment.

1. **What is the order process of Eastland Housing?**
2. Orders placed by distributor for the client (COKOJO Sdn Bhd)
3. Eastland’s engineers start to design or deepen designs after receipt of deposit
4. Clients approve designs
5. Eastland start to prepare and manufacture materials for houses
6. Clients arrange balance payment
7. Eastland’s logistics team arrange shipping for clients
8. **What time period do you receive all your materials from your order?**
9. Design time is about 7 to 10 days
10. Manufacturing time about 15 to 20 days
11. Shipping time to be confirmed for different ports of destination
12. **Who will install the houses?**
13. Eastland will provide literary installation guide and video installation guide
14. Clients need to use their own workers to install houses at their local destination.
15. Concrete foundation: at the clients expense the concrete foundation will be poured prior to arrival of all materials.
16. Clients COST: Eastland will send technical staff to clients’ site for training or supervision as per clients’ request. These costs are covered by the clients prior to Eastland team leaving China. The costs will be return airplane tickets, accommodation, food, local transportation, and daily salary of US$180 per day.
17. **Installation time?**

Installation of Eastland Houses is remarkably simple and fast actually, e.g., 6 to 8 workers can finish installation of one 200m2 house within 30 days

1. **Will Eastland houses meet our local building code?**

All Eastland Houses are designed and manufactured according to China National Standard. Clients would provide their local building codes if that were necessary, Eastland’s engineer will design as per clients’ building code.

1. **What about fire-proof, wind resistance and seismic performance?**
2. Top grade of fire-proof
3. To resist a level 14 to 16 typhoon
4. To resist magnitude 9 to 9.2 earthquake
5. **What temperature is applicable to the house?**

40 degrees below zero to 40 degrees above zero

1. **Eastland warranty for the materials?**
2. Main body 50 years
3. Interior decorations 7 years
4. Exterior decorations 5 years
5. **What is the life span of Eastland Houses?**

More than 70 years

1. **What is your MOQ?**

Currently, one house (more than 200m2)

1. **Can I have breakdown (or specifications) of main materials to be used?**

Yes, please let us know and we will send Configuration Table to you

1. **Do you have any videos to show the materials and finish of Eastland Houses?**

Yes, please let us know and we will send you our videos of the houses

1. **If I want other home fit outs or products, (add on) can you provide for me?**

Yes. If clients want other home addons, e.g., room closets, kitchen cabinets, bathroom sanitary, furniture, electrical appliance, tiles, decorations, & landscaping. We can source from China, Malaysia & Europe, and quote separately after approval of house design.

**End of FAQ**